

#### Agreement

We have some terms & conditions in our StarLicense. You already agreed while purchasing it. So have an overview of what you have made an agreement for. Our first and main condition is by registering/purchasing on starlicense, you fully know that the licenses are not original and are Bypassed/Shared. Secondly, Under no circumstances should you send access to builders like your parent company cPanel and other builders

### **Gateway Charges**

You are also agreeing to pay extra gateway fees. bKash (2.00%) & Paypal (6.49% + 0.30) Charge included. bKash is for those people living in Bangladesh. As per people's request, we added bKash and PayPal for global. And if you want to do a card payment then that is also fine but you need to atleast add \$100 funds while doing card payments through paddle and there is a paddle gateway charge (5%+50¢ + Country Vat). Sometimes we face difficulties in our PayPal if you see PayPal option is unavoidable then simply message us in support (WhatsApp, Web LiveChat, Emails & Tickets). We will send you a PayPal E-Mail Address to send us the payment

### **IP Change Limits**

We do not have any limit of changing ip. But if our system detects that you are doing abuse it will suspend your products automatically.

#### Disclaimer

If we heard that you have insulted our agents / our services via "LiveChat, Forum, Ticket, E-Mail" then your account will be closed and your services will be suspended without any refund & without any notice. Besides, you can't use the "product reseller (modulegarden)" module to resell the system of our license. If you want to give another guy to resell our services then simply contact us we will provide a commission system to you.

# **Refund Policy**

If something is wrong and we cannot fix it within 24hrs then you will receive a full refund we try to maintain and keep our system 99.99% uptime. So there is a chance 00.01% to get a downtime.

# **Product Setup**

All the products in Star License are automated. But few of them are not automated. For the product which are not automated, you will get an E-Mail about how many hours it can take for delivery. Usually, WHMCS services are not automated such as (License Installation & Setup, and Addons) are not automated but all other services are fully automated. Note that if you have purchased a monthly or yearly plan, your service will be suspended the day before the renewal date, so renew at least 4 days in advance. If you come later and tell us about the matter we will show you our Terms & Condition's this section.